

NPEI understands that there are times when customers may have difficulty paying their electric bills. Please keep in mind that we are here to help.

Niagara Region's Utility Benefits Program

This program assesses individuals that may qualify for utility relief benefits. The following programs are available:

- ★ Low-Income Energy Assistance Program (LEAP) - Up to \$780
- ★ Niagara Emergency Energy Fund (NEEF) - Up to \$2,000 every 24 months
- ★ Ontario Works and Ontario Disability Support Program Discretionary Benefits

Applicants must apply to for these program through Niagara Region's website.

Apply now or learn more at
niagararegion.ca



Now, more Ontarians Qualify for the Ontario Electricity Support Program (OESP)

The Government of Ontario has changed the eligibility of the program as of March 1, 2024.

The Ontario Electricity Support Program enables eligible low-income customers to receive a fixed monthly credit on their electricity bills of up to \$113 per month.

The credit depends on two factors:

- ✧ How many people live in the home
- ✧ The combined annual household after tax income



Apply now or learn more at **OESP.ca**

NPEI offers the following Payment Plans to help customers avoid disconnection due to non-payment:

- ✧ Payment Arrangements
- ✧ Arrears Payment Agreement Plan
- ✧ Equal Monthly Payment Plan