



MAKE THE SWITCH --- --- MAKE A DIFFERENCE

From September 1, 2024 to December 31, 2024, NPEI is inviting its customers who are currently receiving paper bills to make a difference by switching to paperless billing (eBilling). **NPEI has pledged to donate \$10** to a non-profit charitable organization for every customer that makes the switch during the eBilling campaign.

Register today through our MyAccount Customer Portal at www.npei.ca

**Help us contribute to the
Niagara SPCA & Humane Society**



2024

ELECTRICAL

SAFETY SURVEY



NPEI values the safety of our employees and our customers. We will begin conducting our **2024 Electricity Safety Awareness Survey** during the month of October. This survey will help us to evaluate our efforts and advise us where we can make improvements in informing the public about electrical safety. If you receive a telephone call or email inviting you to take part in the survey, we would greatly appreciate your participation.

SAFETY FAST FACTS

- ✧ Call or Click before you dig – Ontario One Call 1-800-400-2255 or ontarioonecall.ca.
- ✧ Keep your body and objects at least 3m (10ft) away from overhead power lines.
- ✧ NEVER touch or tamper with electrical distribution equipment on the ground.
- ✧ Stay at least 10m (33ft) or roughly the length of a school bus away from downed overhead power lines.
- ✧ If a power line falls on your car, stay inside until help arrives. Only get out if there is a fire.



Phone | 1-877-270-3938

Email | info@npei.ca

Website | www.npei.ca

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