

Landscaping Around Electrical Boxes



NPEI would like to remind residents to refrain from placing any plants, fencing or any other decorations within three (3) metres of green transformer boxes. This equipment needs to remain easily accessible for our crews to be able to safely and effectively complete their work.

Tree Trimming

NEVER attempt to prune or cut down a tree near powerlines. A tree falling onto a powerline can cause serious injury or death. NPEI will be happy to connect you with a qualified and insured professional. For more information on Tree Trimming please visit our website at www.npei.ca.



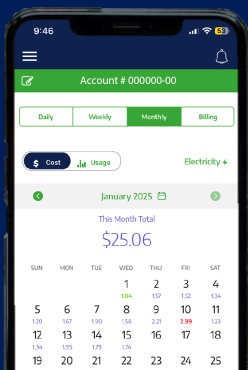
Call Before You Dig - It's The Law



Underground networks of utility services might be buried on your property. As a home-owner or contractor, it is your responsibility to ensure that any outside projects are carried out legally and safely. Any time you dig on or near your property:

- ✧ Call Ontario One Call, 24 hours a day, 7 days a week at 1-800-400-2255.
- ✧ Or submit an online request for locates at www.ontarioonecall.ca.

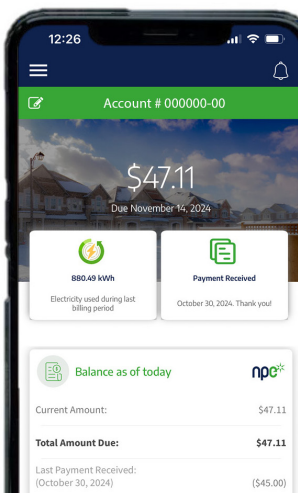
The New NPEI App is Now Available!



VIEW YOUR DAILY
ENERGY-USAGE BY
KILOWATT HOUR
OR BY COST!

The NPEI App provides you with 24/7 access to your NPEI account including your real-time electricity usage, account balance, billing history and more!

Customers will need to set up a MyAccount profile before logging into the NPEI app. The App login information will be the same as your MyAccount login.



Phone | 1-877-270-3938

Email | info@npei.ca

Website | www.npei.ca

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