

When You Make the Switch, You Make a Difference!

From September 1, 2025, to December 31, 2025, NPEI is inviting its customers who are currently receiving paper bills to make a difference by switching to paperless billing (eBilling). **NPEI has pledged to donate \$10** to a non-profit charitable organization for every customer that makes the switch during the eBilling campaign.

Register today through our MyAccount Customer Portal at www.npei.ca

Help us contribute to Food4Kids Niagara!



Let Us Help You Move!

Moving can be stressful. While we can't pack your boxes for you, our online Moving Forms help to make the process simple!

Whether you are looking to establish a new account with NPEI, move within our service territory or close your account, we are here to help.

Landlords and property managers can also manage the electrical service for their rental properties.

We require notice of at least three business days in advance of any moves. Find out more information on our website!





Phone | 1-877-270-3938

Email | info@npei.ca

Website | www.npei.ca

Facebook | NPEIHydro

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Instagram | NPEIHydro