

POWER OUTAGE

PREPARATION

CHECKLIST

- Battery-powered or hand-cranked flashlight
- Backup power supply (e.g. generator or power bank)
- Non-perishable food items and water
- Warm clothing and blankets
- Portable phone charger or solar charger
- Tools or multi-purpose knife
- Test smoke detectors and carbon monoxide detectors
- Medical supplies or alternate plans for medical devices
- Emergency contact numbers and copies of important documents

YOU SHOULD ALSO:

-  Install surge protection devices on sensitive equipment such as televisions, computers, mobile devices and microwaves to help protect them from surges when power is restored.
-  Ensure there is always sufficient fuel in your vehicle to meet possible emergency travel needs.

If your power goes out unexpectedly, check your circuit breakers or fuses. If a circuit has been tripped or a fuse blown, reset the breaker or replace the fuse to restore your power. If you still have no power, contact NPEI.



TURN OFF

the main electrical switch.

TURN OFF

or unplug equipment to prevent damage should there be a surge when power is restored.



ENSURE ALL

stovetop elements are in the off position.

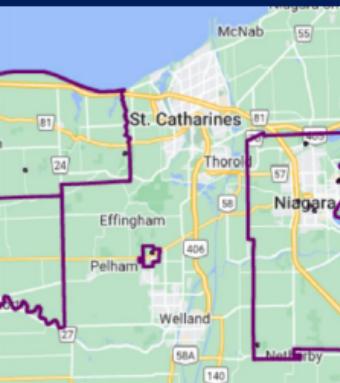
KEEP AWAY

from downed powerlines. If you see a downed powerline, contact NPEI immediately.



AFTER AN OUTAGE

plug in only the most essential appliances. Waiting 10-15 minutes before plugging in appliances like refrigerators gives the system time to stabilize.



NPEI OUTAGE MAP

If you are ever without power, be sure to check our Outage Map, which provides information on power outages occurring within our service territory, including location and the number of customers affected. The Outage Map can be found at www.npei.ca.



niagara
peninsula
energy inc.
Your Local Utility

Phone | 1-877-270-3938

Email | info@npei.ca

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