

YOUR NEXT CHAPTER STARTS HERE!

Niagara Peninsula Energy Inc.



JOB TITLE: OPERATIONS SUPERVISOR

Niagara Peninsula Energy Inc. (NPEI) is a trusted Ontario electricity distributor serving approximately 59,000 customers across Niagara Falls, Lincoln, Pelham and West Lincoln. Rooted in community and focused on performance, NPEI is entering a period of significant growth and opportunity shaped by electrification, modernization, customer expectations and a focus on new non-regulated businesses. To help lead that next chapter, NPEI is seeking a dynamic Operations Supervisor.

WHY THIS ROLE MATTERS

Because this is a rare opportunity to influence the future of a respected community utility at a time of major sector transformation

Because you will join an organization that values safety, customer-centricity, accountability, collaboration and community impact

Shape Strategy. Drive Transformation. Power the Future of Energy!

POSITION SUMMARY

Reporting to the Director of Operations, the Operations Supervisor is responsible for supervising the construction, operations and maintenance of Niagara Peninsula Energy Inc.'s (NPEI) electrical distribution system to ensure system reliability and safe and efficient production.

MAJOR ROLES & RESPONSIBILITIES

- Direct line personnel in construction and maintenance activities to ensure system reliability and safe and efficient production.
- Provide direction and technical guidance to crews during emergency and on-call situations and formulate plans to restore outages.
- Provide after-hours operational support on a rotating basis to assist On-Call Powerline Technicians and ensure timely response to operational issues.
- Review project plans and work requests to ensure work is planned and scheduled appropriately and sufficient lead-time is available.
- Review and approve OT's and ensure maps are up-to-date with equipment, crew locations and status.
- Assist the Director of Facilities, Fleet & Stations in overseeing and managing fleet and fleet services.
- Assist the Director of Facilities, Fleet & Stations in the overseeing and management of facilities maintenance, as required.
- Oversee and direct activities of contractors performing work for NPEI, (e.g. tree trimming, inspections, hydro-vac, traffic control, etc.)
- Ensure projects are completed in accordance with applicable rules, regulations and regulatory requirements.
- Ensure all work is inspected and signed off per NPEI's Construction Verification Program (CVP) under Ont. Reg. 22/04.
- Complete required documentation for projects, regulatory requirements and safety issues.
- Provide detailed reporting for all accidents and incidents within scope of responsibility.
- Liaise with customers, contractors and internal stakeholders regarding concerns, safety issues and scheduling related to upcoming projects.
- Provide leadership for Occupational Health & Safety initiatives and promote a positive culture within the department for the Occupational Health Management System (OHMS).
- Direct staff to ensure that the collective agreement is administered in a fair and reasonable manner to create a positive culture for union/management relations.
- Motivate, develop and provide performance feedback to direct reports.
- Develop and complete reports and presentations for departmental, safety and other safety related meetings.
- Present material at meetings.

WHAT YOU WILL BRING

- Demonstrated ability to make decisions, plan and organize projects and assume accountability for performance
- Strong leadership abilities to manage and inspire teams, fostering a collaborative and innovative environment.
- Strong attention to detail and understanding of process flows relating to proper documentation (e.g. timesheets, material movement, work ticket completion, As-Built Drawings).
- Proficiency with computers, internet and applicable software (such as Microsoft Office suite).
- Excellent verbal and written communication skills to interact with teams, customers, stakeholders, and present complex technical information clearly.
- Advanced knowledge of the corporation's standard operating procedures, Ontario Utility Work Protection Code, IHSA Electrical Utility Safety Rules and industry safe work practices, ESA Distribution Safety Regulations (Ont. Reg. 22/04), environmental regulations and related codes, standards and regulations.
- Advanced knowledge of Occupational Health and Safety requirements as it relates to individuals, the organization and operational requirements.
- Advanced knowledge of overhead and underground distribution systems and equipment.
- Knowledge and understanding of different management techniques, philosophies, problem-solving techniques.
- Knowledge and understanding of the application and administration of the Collective Agreement and Employment Standards Act.

YOUR EXPERIENCE

- Certified Journeyman Powerline Technician.
- Requires eight (8) years of experience as a Journeyman Powerline Technician within an electrical utility or similar organization.
- Requires a class DZ licence

APPLY TODAY!

SALARY RANGE: \$111,672 - \$139,590

Interested and qualified applicants are encouraged to apply by submitting a cover letter and resume no later than by **4:30 p.m. on Friday October 2, 2026**, to people.culture@npei.ca

Please attach your resume and cover letter in **.docx or .pdf format**.

Career Center URL:

<https://www.npei.ca/about-us/careers>

Niagara Peninsula Energy Inc. is committed to creating an inclusive workplace and we encourage candidates from diverse backgrounds, experiences, and those who may need accommodation to apply to join our team. Our commitment to excellence in diversity goes beyond promoting equity. By incorporating a variety of experiences and perspectives, we create opportunities for innovative solutions and maximize the impact of our work.

We sincerely thank all applicants for their interest in this position; however, due to volume, only those selected for an interview will be contacted. Niagara Peninsula Energy Inc. is an equal opportunity employer and is AODA compliant. If you are selected to participate in the recruitment process for the position to which you have applied and require a disability-related accommodation, please notify the People & Culture Department. Any personal information submitted will be managed in accordance with the requirements of the Municipal Freedom of Information and Protection of Privacy Act and will be used only to determine eligibility for employment. In accordance with Canadian immigration requirements, this advertisement is directed to applicants who are authorized to work in Canada.