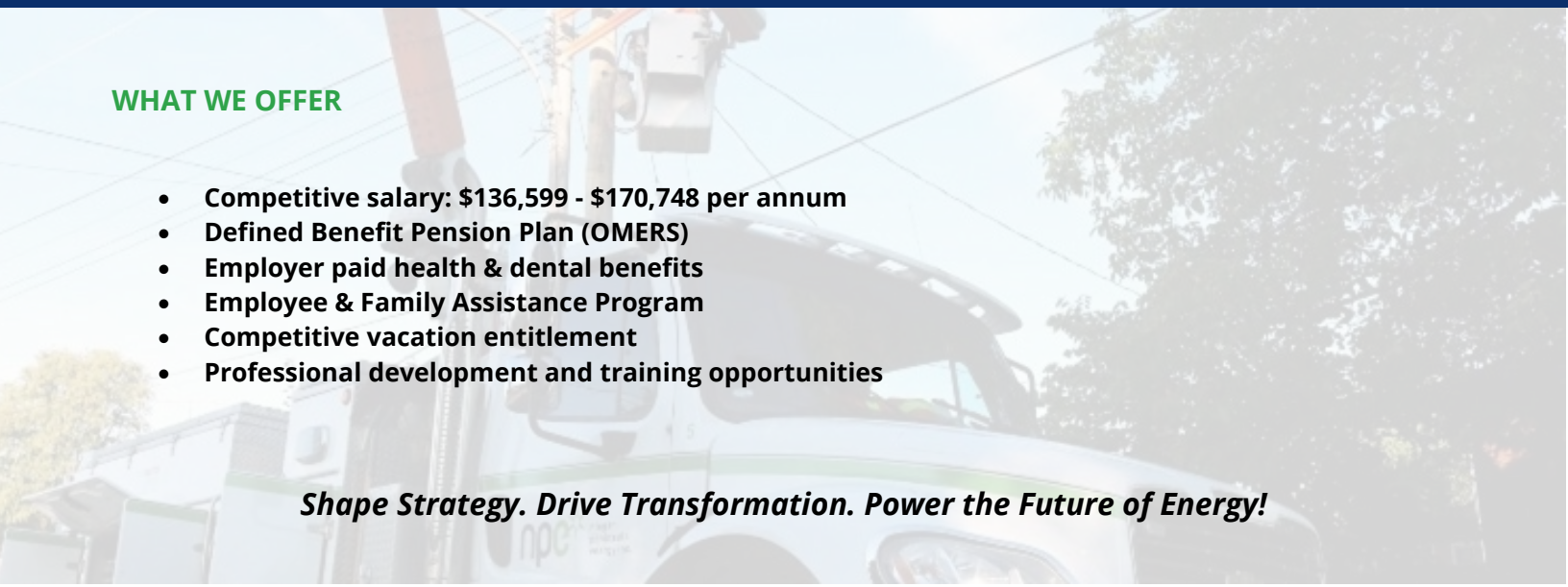
YOUR NEXT CHAPTER STARTS HERE!

Niagara Peninsula Energy Inc.

JOB TITLE: DIRECTOR, INFORMATION TECHNOLOGY

Niagara Peninsula Energy Inc. (NPEI) is a trusted Ontario electricity distributor serving approximately 59,000 customers across Niagara Falls, Lincoln, Pelham and West Lincoln. Rooted in community and focused on performance, NPEI is entering a period of significant growth and opportunity shaped by electrification, modernization, customer expectations and a focus on new non-regulated businesses. To help lead that next chapter, NPEI is seeking a dynamic Director, Information Technology.



WHAT WE OFFER

- **Competitive salary: $136,599 - $170,748 per annum**
- **Defined Benefit Pension Plan (OMERS)**
- **Employer paid health & dental benefits**
- **Employee & Family Assistance Program**
- **Competitive vacation entitlement**
- **Professional development and training opportunities**

Shape Strategy. Drive Transformation. Power the Future of Energy!

POSITION SUMMARY

Reporting to the Vice President of Information Technology, this role is responsible for providing strategic leadership of Niagara Peninsula Energy Inc.'s (NPEI) information technology, cybersecurity, enterprise systems, digital services and client service functions. The role ensures that technology investments, customer facing solutions and service delivery models support NPEI's strategic objectives and its focus on transformation.

The incumbent develops and executes the Technology Roadmap ensuring secure, reliable and scalable technology infrastructure, applications and communication systems. The role leads the evaluation and optimization of technologies that improve business performance, operational efficiency, employee productivity and the customer experience.

MAJOR ROLES & RESPONSIBILITIES

- Lead the IT department, including infrastructure, applications and cyber security.
- Serve as a trusted advisor to the VP IT, providing timeline insight on emerging issues, strategic priorities, progress against work plans, and critical business decisions.
- Build, mentor and empower a high performing IT team and foster a supportive & collaborative culture
- Collaborate in the development and implementation of an IT Strategy and a Strategic Plan Framework & Roadmap outlining the Company's progressive shift to automation, digitization and enterprise IT solutions.
- Recommend the adoption of emerging technologies to improve service delivery and IT infrastructure solutions by researching best practice methods and applications and manage all stages of the development lifecycle for new products or services (cloud, automation, SAAS, etc.).
- Leverage current IT technology, architecture and enterprise applications for continuous improvement in meeting or exceeding external customer and internal clients expectations.
- Ensure all business continuity processes are in place for reliable daily, weekly, monthly and annual backup recovery procedures.
- Work in collaboration with the Business Transformation Office, to streamline the automation of business processes – continuously seeking productivity and efficiency enhancements.
- Lead cyber security governance processes and practices by proactively implementing security measures to protect corporate data, ensure customer privacy of information and secure the corporate computing environment.
- Foster and maintain productive and professional relationships with business unit leaders, vendors and external third-party service providers
- Regularly monitor, manage and report on risk and mitigation efforts related to budgets and cost containment; resource capability; outdated or end-of-life technology; and/or end-user impacts.
- In collaboration with the People & Change, utilize people-focused change management processes when introducing new software and/or solutions to inform, listen, collaborate and communicate the changes with internal clients and end-users to encourage and excite the workforce on the changes
- Other duties as assigned.

WHAT YOU WILL BRING

- Expert senior level leadership and people management skills
- Expert experience in analysis, implementation and evaluation of IT systems and their specifications
- Advanced ability to navigate and problem solve complex technology issues as well as new and evolving changes as a technology subject matter expert
- Advanced MS Office skills, written, verbal and presentation skills
- Advanced communication skills to interact with both stakeholders and team members
- Advanced understanding of computer systems (hardware/software), networks etc.
- Advanced organizational skills and attention to detail
- Demonstrative ability to work under pressure and manage multiple projects at once, meet deadlines and motivate the team to do the same
- Expert knowledge of vendor management
- Advanced knowledge of budgeting & forecasting, customer/client centricity & process improvement applications
- Advanced knowledge of ERP systems and implementations

YOUR EXPERIENCE

- Bachelor's degree in computer science, Information Technology or related field
- Masters' degree or MBA an asset
- 10+ years' experience in managing an IT function
- 5 years' experience in a senior supervisory role

APPLY TODAY!

Interested and qualified applicants are encouraged to apply by submitting a cover letter and resume no later than by **4:30 p.m. on Friday, November 13 2026** to people.culture@npei.ca

Please attach your resume and cover letter in **.docx or .pdf format**.

Career Center URL:

https://www.npei.ca/about-us/careers

Niagara Peninsula Energy Inc. is committed to creating an inclusive workplace and we encourage candidates from diverse backgrounds, experiences, and those who may need accommodation to apply to join our team. Our commitment to excellence in diversity goes beyond promoting equity. By incorporating a variety of experiences and perspectives, we create opportunities for innovative solutions and maximize the impact of our work.

We sincerely thank all applicants for their interest in this position; however, due to volume, only those selected for an interview will be contacted. Niagara Peninsula Energy Inc. is an equal opportunity employer and is AODA compliant. If you are selected to participate in the recruitment process for the position to which you have applied and require a disability-related accommodation, please notify the People & Culture Department. Any personal information submitted will be managed in accordance with the requirements of the Municipal Freedom of Information and Protection of Privacy Act and will be used only to determine eligibility for employment. In accordance with Canadian immigration requirements, this advertisement is directed to applicants who are authorized to work in Canada.

npe niagara peninsula energy Inc. Your Local Utility